

simplyput.

Simplify. Automate. Integrate.

We are Leaders in Defining, Driving and Delivering Cost Effective, On-Time, On-Budget Successful Programs and Projects.

Billing Transformation – Healthcare Provider with Complex and Nuanced Billing

Client Background

A leading provider of sleep and balance testing services to the nation's top hospital systems.

Challenge

The client faced highly complex and varied billing requirements across its customer base:

- Each hospital and healthcare system had unique invoice presentation, frequency, and detail needs
- Some systems, formed through acquisitions, required different billing formats for each location
- Others operated with centralized shared services
- Certain customers required summary-level billing, while others demanded hundreds of detailed line items with unique sorting requirements

This inconsistency meant the client lacked standardized reporting to support meaningful analysis and informed decision-making.

Solution

SimplyPut Consulting designed and implemented a cloud-based finance and accounting solution that delivered:

- Flexibility to accommodate stringent, customer-specific billing needs
- The ability to generate customized invoice formats per hospital system
- Tools and insights that empowered leadership to effectively manage the business and improve operational efficiency

Outcome

- An aging, on-premise legacy system was successfully replaced with a modern cloud platform
- Billing was transformed into a standardized, yet highly flexible process capable of supporting diverse customer requirements
- Leadership gained real-time visibility and insight into financial and operational performance

Impact

With a scalable, cloud-based billing solution in place, the client is now able to:

- Confidently meet complex, customer-specific demands
- Streamline internal operations
- Drive informed decisions with accurate financial insight